

Transportation Resource Guide



721 Oxford Avenue, Room 1550

Eau Claire, WI 54703

(715) 839-4735 ■ toll free 1-888-338-4636

tty: use Relay (711)

adrc@co.eau-claire.wi.us

www.co.eau-claire.wi.us/adrc

A-1 Eau Claire Taxi

2000 Oxford Avenue, Building #4, Eau Claire, WI 54703

715-831-TAXI (831-8294)

715-834-TAXI

715-379-4257

- Call to schedule a ride appointment
- Mini-Vans
- Non-Smoking
- Fees: Call for information

A&J Mobility

3405 Truax Court, Suite B, Eau Claire, WI 54703

715-833-9830

877-833-9830

www.aandjmobility.com

A & J will adapt & customize your vehicle to meet your requirements.
Accessible Vehicle Rentals also available.

Abby Vans, Inc.

W5621 Todd Road, Neillsville, WI 54456

Office Hours: 8:00 a.m. – 5:00 p.m. Monday - Friday

715-743-3364

1-800-236-8438

www.abbyvans.com

- Non-emergency specialized transportation
- Any time, day or night, 365 days a year, with advanced reservation.
- First aid and CPR certification required for all drivers
- All vehicles are licensed and inspected
- Full-size & mini vans

Eau Claire Transit

910 Forest Street, Eau Claire, WI 54703

Office Hours: 7:30 a.m. – 5:00 p.m. Monday - Friday

Transit Hours: 6:00 a.m. - 10:00 p.m. Monday - Friday

8:00 a.m. - 6:00 p.m. Saturday

715-839-5111

www.ci.eau-claire.wi.us

- Buses with wheelchair lifts
- Smoke-free
- Can get off any place that does not have traffic lights
- Book of 15 tickets
- Unlimited elderly and disabled pass

Handi-Lift

1035 10th Avenue, Cumberland, WI 54829

1-800-989-7433

715-822-5077

- Non-emergency transportation
- Serves a variety of areas including Eau Claire County
- Non-smoking vans with wheelchair lifts
- Call 2-3 days in advance for appointment
- If paying by Medicaid, has to be a Medicare appointment
- If private pay, can transport anywhere

New Freedom Transportation Program

Center for Independent Living

1-877-577-8452

715-514-4200

- Voucher program to provide transportation options for persons with disabilities and transportation barriers
- Can choose own driver or use commercial transportation pre-approved by voucher transportation program

ParaTransit Certification

“Subsidized Transportation”

The City of Eau Claire and Eau Claire County provide a joint specialized transportation program for people with disabilities and for rural elderly and or disabled, who do not have access to a transportation service. The ParaTransit Program is contracted through Tender Care Transport, Inc.

Passengers must complete an application to become certified to use ParaTransit services. Application may be approved for full eligibility (unconditional) or on a limited bases for some trips only (conditional eligibility). If you are capable of using the Eau Claire Transit for all trips, without the help of another person, you will not be eligible for ParaTransit.

To receive an application or to learn more about ParaTransit, call Eau Claire Transit. Clients who are already certified may call Tender Care Transport directly to request service. Cost per ride is \$3.00.

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715-839-5111

www.ci.eau-claire.wi.us

Tender Care Transport

1592 118th Street, Chippewa Falls, WI 54729

Office Hours: 7:00 a.m. – 6:00 p.m. Monday - Friday

715-835-2435

1-800-498-2050

www.tendercaretransport.com

Patient's Express

17009 County Highway J, Chippewa Falls, WI 54729

Transportation Hours: 7:30 a.m. – 5 p.m. Monday - Friday

1-866-336-7915

- Accepts Medicaid and private pay
- Smoke-free
- Flat rate in Eau Claire
- Handicap-accessible vans with wheelchair lifts

Pope's Cab Service

102 Ferry Street, Eau Claire, WI 54703

715-835-6220

- 24/7 Service
- Vans and cars
- Charge by the mile
- Smoke-free
- Stools to help getting in and out

Tender Care Transport

1592 118th Street, Chippewa Falls, WI 54729

Office Hours: 7:00 a.m. – 6 p.m. Monday - Friday

Transportation Hours: 6:00 a.m. – 6 p.m. Monday – Friday

6:00 a.m. – 5 p.m. Saturday

715-835-2435

1-800-498-2050

www.tendercaretransport.com

- Full time on site mechanic assures efficient reliable vans
- Vans are maintained and inspected to National safety standards
- Radio-equipped and professionally dispatched
- Vans are smoke-free and temperature controlled
- First Aid and CPR trained drivers
- Wheelchair lift equipped
- Fully-reclining wheelchairs available
- Call to reserve your ride and/or get rates

Triniteam Caregivers

202 Graham Avenue, Eau Claire, WI 54701

Office Hours: 8:00 a.m. - 4:30 p.m. Monday - Friday

715-836-8106

- Free transportation
- For people 60+ and/or disabled
- Transportation provided by volunteers
- Must be able to get in and out of vehicles on own
- Call for appointment 2 business days in advance
- Availability depends on volunteer availability and volume
- Transportation for every day activities – medical appointments, bank, grocery store, etc.

Wheels for Work

Western Dairyland

418 Wisconsin Street, PO Box 540, Eau Claire, WI 54702

715-836-7511 ext. 108

1-800-782-1063 ext. 216

www.westerndairyland.org/transportation

Interested Applicants Must:

- Be continually employed for three months
- Possess a valid Wisconsin driver's license
- Own the vehicle in need of repairs
- Income guidelines
- Be a resident of Buffalo, Eau Claire, Jackson, or Trempealeau Counties

For qualified individuals, we offer:

- Interest-free loans for vehicle repair or purchase, limit \$1000
- Low monthly payments
- Information on obtaining your credit report
- A self-evaluation of current finances
- Referrals to other agencies and programs

Parking ID Cards:

WI Dept. of Transportation

Special Plates Unit

PO Box 7306

Madison, WI 53707-7306

1-608-266-3041

www.dot.wisconsin.gov/drivers/vehicles/disabled

Eau Claire DMV

3115 Melby Road

Eau Claire WI 54703

Hours: 8:45 a.m.-4:45 p.m. Monday, Tuesday, Wednesday, and Friday

10 a.m.-5:45 p.m. Thursday

1-800-924-3570

Must be certified by an authorized health care specialist as having a permanent or temporary disability for the Disabled Parking Identification Card.

For more information, www.dot.wisconsin.gov/drivers/vehicles/disabled

Aging & Disability Resource Center of Eau Claire County
721 Oxford Avenue – Room 1550, Eau Claire WI 54703
839-4735 • 1-888-338-4636
tty: use Relay (711)

Monday – Friday, 8:00 am – 5:00 pm

Serving older adults, adults with physical and developmental disabilities, mental illness and substance use disorders & their caregivers

Information and Assistance

On a broad range of community resources

Elderly Benefit Specialist and Disability Benefit Specialist

Assist with public and private benefits such as Medicare, Medicaid, Social Security, Social Security Income, Social Security Disability Income, Supplemental Insurance, prescription drug coverage, Homestead Tax Credit and more

Eligibility Determination

For publicly funded long term care, (Community Health partnership, Community Family Care, IRIS – Include, Respect, I Self-Direct)

Family Caregiver Support

Information, support and assistance for family caregivers, Powerful Tools for Caregivers Class, support group, in-home fall prevention program, adaptive equipment

Long Term Care Options Counseling

Health Promotion and Prevention Classes

Caregiving Classes; Stepping On Fall Prevention Program; *Living Well*, Chronic Disease Self-Management Program; Medical Nutrition Therapy; Memory Screening and more

Meals on Wheels

Available Monday through Friday throughout Eau Claire County to homebound individuals

Senior Dining

Hot, nutritious meals served in a group setting

Ensure Plus Liquid Supplement

Available at the Resource Center, Augusta Senior Center or can be delivered

Volunteer Opportunities

Opportunities available such as Meals on Wheels drivers and assessors and at Senior Dining Sites