

Volunteer Crisis Responder

A group of citizen volunteers trained as Crisis Responders with skills in critical stress debriefing and problem solving who assist victims of violent crime, such as domestic violence, sexual assault, stalking, home invasions, serious battery, homicides or any case in which a serious injury or crime related trauma has occurred.



Eau Claire County
Crisis Response Team

Eau Claire County

721 Oxford Ave
Suite 2310
Eau Claire, WI 54703

Volunteer Crisis Response

Eau Claire County

Tel: 715 839 6975

Do You??

- Have an interest in helping others?
- Hope to work in law enforcement?
- Want to learn more about the criminal justice process firsthand?
- Desire experience that will look great on a resume?
- Need volunteer or community service for school credit?
- Have good communication skills?

Requirements

- Must be available 1 night/week 5p-8a and 1 weekend/month
- 36 hours of training before able to go on calls
- Attend monthly meetings
- 20 minute response time once paged
- 1 ride along a month with police
- One year commitment
- Maintain auto insurance
- Pass background check

Crisis Responder Job Duties:

- Will be on call on a monthly schedule
- Once paged out by law enforcement, gather the necessary information and respond to the designated area within 20 minutes
- Meet the victims and apply debriefing and defusing techniques to stabilize the victim
- Assess immediate safety needs
- Allow victim to ventilate and validate the impact of the crime (physical, emotional and financial)
- Provide information about community resources and assist the victim in accessing those resources
- Spend as much time necessary with the victim to assure he/she is informed and secure before leaving the scene.
- After every call, document required information in an

incident report

- Provide Crisis Response Specialist with a brief summary of the crisis call by the following business day

If interested:

- Apply online at <http://www.co.eau-claire.wi.us/>
- Click careers on the top right of the page

Any questions:

- Contact Megan Schumacher
- (715) 839-6975
- Megan.schumacher@da.wi.gov

