

AGENDA

Eau Claire County
Aging & Disability Resource Center Board
Wednesday, July 30, 2014, 4:00 pm
Rooms 1301/1302 Courthouse, Eau Claire WI

1. Call to Order
2. Confirm Agenda
3. Introductions
4. Public Comment
5. Review June 18, 2014 ADRC Board Minutes / Discussion–Action Handout #1
6. Transportation Provider Presentations- Eau Claire City Transit, Abby Vans, CILWW and Triniteam
7. 2015 ADRC Budget- Review / Discussion – Action Handout #2
8. County Strategic Planning Initiatives Handout #3
9. Director’s Report
 - June Vouchers Handout #4
 - Transportation public hearings update
 - Remodel update
10. Future agenda items
 - August 20, 2014, 4:00 pm
11. Adjourn

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 839-4710, (FAX) 839-1669, tty: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703.

Eau Claire County
Aging & Disability Resource Center Board
Wednesday, June 18, 2014, 4 pm
Rooms 1301/1302 Courthouse, Eau Claire WI

Members Present: Louise Garvey, Mark Beckfield, Lauri Malnory, Katherine Schneider, Thomas Christopherson, Cheryl Stahl, Sue Miller, Gordon Steinhauer, Stephannie Regenauer, Mary Pierce, Stella Pagonis

Others Present: Jennifer Owen, Marlene Rud, Jessica Krause, Lisa Wells, Becky Hinzmann, Tim Moore, Diana Stenner

Chair Miller called the meeting to order at 4 pm.

Confirm agenda – yes.

Introduction of ADRC Board, staff and others in attendance.

Public Comment – Katherine Schneider requested information on elder abuse at upcoming ADRC Board agenda.

Reviewed May 21, 2014 ADRC Board meeting minutes. Motion by Katherine Schneider to approve. Motion carried.

ADRC Staff Presentation. Jessica Krause, ADRC Office Associate 5, introduction herself and background of employment with Eau Claire County and overview of her position at the ADRC.

Dementia Care Specialist Grant. Lisa Wells, ADRC Dementia Care Specialist, explained her position and the goals of the grant.

Nutrition Program funding update. Scott Rasmussen, Eau Claire County Finance Director. Finance staff re-evaluated Nutrition Program funding and the fund balance will not be exhausted in 2014 as originally thought.

2015 program priorities. Jennifer Owen reviewed handout of ADRC program priorities for 2015 Performance Management. Motion by Katherine Schneider to approve program priorities as presented; 1. Information & Counseling; 2. Nutrition Program; 3. Evidenced Based and Other Prevention Programs and Supportive Services; 4. Specialized Transportation; 5. Outreach & Pubic Education; 6. Eligibility Determination.

Transportation Program Oversight Plan. Jennifer Owen reviewed handout of 2014 and 2015 transportation meetings, public hearings.

Directors Report – Jennifer reviewed vouchers; Eau Claire Rod & Gun Club offer to host a trap shoot fundraiser for Meals on Wheels, August 21, 3-8 pm; May program statistics increase in information & counseling, prevention program participation and Care Transition. 2013 ADRC unspent funds – Jennifer updated the Board on the proposed remodel of the ADRC reception to provide a secured area and additional offices. The ADRC Board supported use of funds for the remodel project.

The July meeting date will be changed to July 30 at 4:00 because of the August 20 budget deadline.

Future agenda items: July meeting will invite Mike Branco, Eau Claire City Transit, Mark Jones, Abby Vans, representation from the Center for Independent Living and Dianna Stenner from Triniteam Caregivers. August meeting- discussion on the county's strategic plan. September- invite Nancy Shilts, Adult Services Supervisor from the Department of Human Services, to discuss adult protective services.

Meeting adjourned at 5:30 pm.

Respectfully Submitted

Marlene Rud, Clerk
Aging & Disability Resource Center Board

Chairperson

Aging & Disability Resource Center (ADRC)

(2015 Budget)

Mission: To help people age 60+ and adults with disabilities secure needed services or benefits, live with dignity and security, and achieve maximum independence and quality of life.

Programs and Services

The ADRC manages six programs. In priority order they are:

1. Information and Counseling
2. Elderly Nutrition
3. Evidence Based and Other Prevention Programs
4. Specialized Transportation
5. Outreach and Public Education
6. Eligibility Determination

Overview of Expenditures and Revenues

	2013 Budget	2013 Actual	2014 Approved	2014 Estimate	2015 Request	% Change
Expenditures:						
Personnel	\$ 1,708,715	\$ 1,617,212	\$ 1,719,345	\$ 1,696,229	\$ 1,705,509	
Services & Supplies	1,022,265	987,508	986,754	1,125,451	897,883	
Equipment	24,001	19,445	-	-	2,500	
Capital Improvement	-	-	-	87,511		
Total Expenditures	\$2,754,981	\$2,624,165	\$ 2,706,099	\$2,821,680	\$2,605,892	7.53%
Revenues:						
Federal/State Grants	\$ 2,065,890	\$ 2,003,289	\$ 1,967,794	\$ 2,162,205	\$ 2,081,449	
Charges & Fees	527,649	488,603	540,466	\$ 525,236	390,204	
Miscellaneous	1,720	2,913	202	\$ -	-	
Fund Bal. Applied	55,328	24,966	93,243	\$ 29,845	29,845	
Property Tax Levy	104,394	104,394	104,394	\$ 104,394	104,394	0.00%
Total Revenues	\$2,754,981	\$2,624,165	\$ 2,706,099	\$2,821,680	\$2,605,892	

Summary of 2015 Budget Changes

Dementia Care Specialist Grant award of \$80,000 plus federal match funds;
Reduction in newsletter printing expenses of approximately \$22,000;
Discontinued funding for the Care Transition Intervention program as well as the contract with Chippewa County for Care Transition Intervention services;
Availability of the nutrition program fund balance, if needed;
Renegotiated contract price for home delivered and congregate meals;
Restored funding to Senior Centers of \$2,000 each for a total contribution of \$4000;
One time marketing grant received in 2014- not receiving in 2015.

Staffing

Current staffing in the department:

Jennifer Owen, Director (1.0 FTE)
Tim Moore, ADRC Supervisor (1.0 FTE)
Jenna Belter, Emily Gilbertson, Dana Greicar, Dawnelle Horvath, Elizabeth Nett, Sue O'Branovich, Lisa Riley, and Lisa Wells Options Counselors (7.725 FTE)
Deb Bruning, Prevention Program Coordinator (1.0 FTE)
Sue Brown, Leda Welke, Elder Benefit Specialists (2.0 FTE)
Jim Coldwell, Melissa Wendtland, Disability Benefit Specialists (2.0 FTE)
Mary Berg, Lindi Engedal, Marlene Rud, Jessica Krause, Office Associates (4.0 FTE)
Becky Hinzmann, Nutrition Program Supervisor (1.0 FTE)
Kaylynn Stahlbusch, Volunteer Coordinator (1.0 FTE)
Doug Salter, Meal Site Worker (.375 FTE)
Kris Bertrand, Cleo Carpenter, Jerry Carpenter, Delivery Workers (1.125 FTE)
25 total employees 22.23 total FTE's

Program Financials

Program/Service	Information & Counseling	Elderly Nutrition	Evidence Based/ Other Prevention Programs	Specialized Transportation	Outreach & Public Education
Expenditures:					
Personnel	\$867,270	\$236,049	\$137,292	\$9,012	\$173,140
Services & Supplies	59,696	457,455	55,471	275,496	49,765
Equipment	2,500	0	0	0	0
Total Expenditures	\$929,466	\$693,504	\$192,763	\$284,508	\$222,905
Revenues:					
Federal/State Grants	\$928,291	\$286,976	\$180,808	\$204,709	\$200,284
Charges & Fees	1,175	377,384	1,955	0	9,690
Miscellaneous	0	0	0	0	0
Fund Balance Applied	0	0	0	29,845	0
Property Tax Levy	0	29,144	10,000	49,954	12,931
Total Revenues	\$929,466	\$693,504	\$192,763	\$284,508	\$222,905
	-	-	-	-	-
Mandated Service?	yes	yes	yes	yes	yes
Committee Priority:	#1	#2	#3	#4	#5

Program/Service	Eligibility Determination				Totals
Expenditures:					
Personnel	\$282,746				1,705,509
Services & Supplies	0				897,883
Equipment	0				2,500
Total Expenditures	\$282,746	\$0	\$0	\$0	\$2,605,892
Revenues:					
Federal/State Grants	\$280,381				2,081,449
Charges & Fees	0				390,204
Miscellaneous	0				0
Fund Balance Applied	0				29,845
Property Tax Levy	2,365				104,394
Total Revenues	\$282,746	\$0	\$0	\$0	\$2,605,892
	-				
Mandated Service?	yes				
Committee Priority:	#6				

Previous Year Program Financials

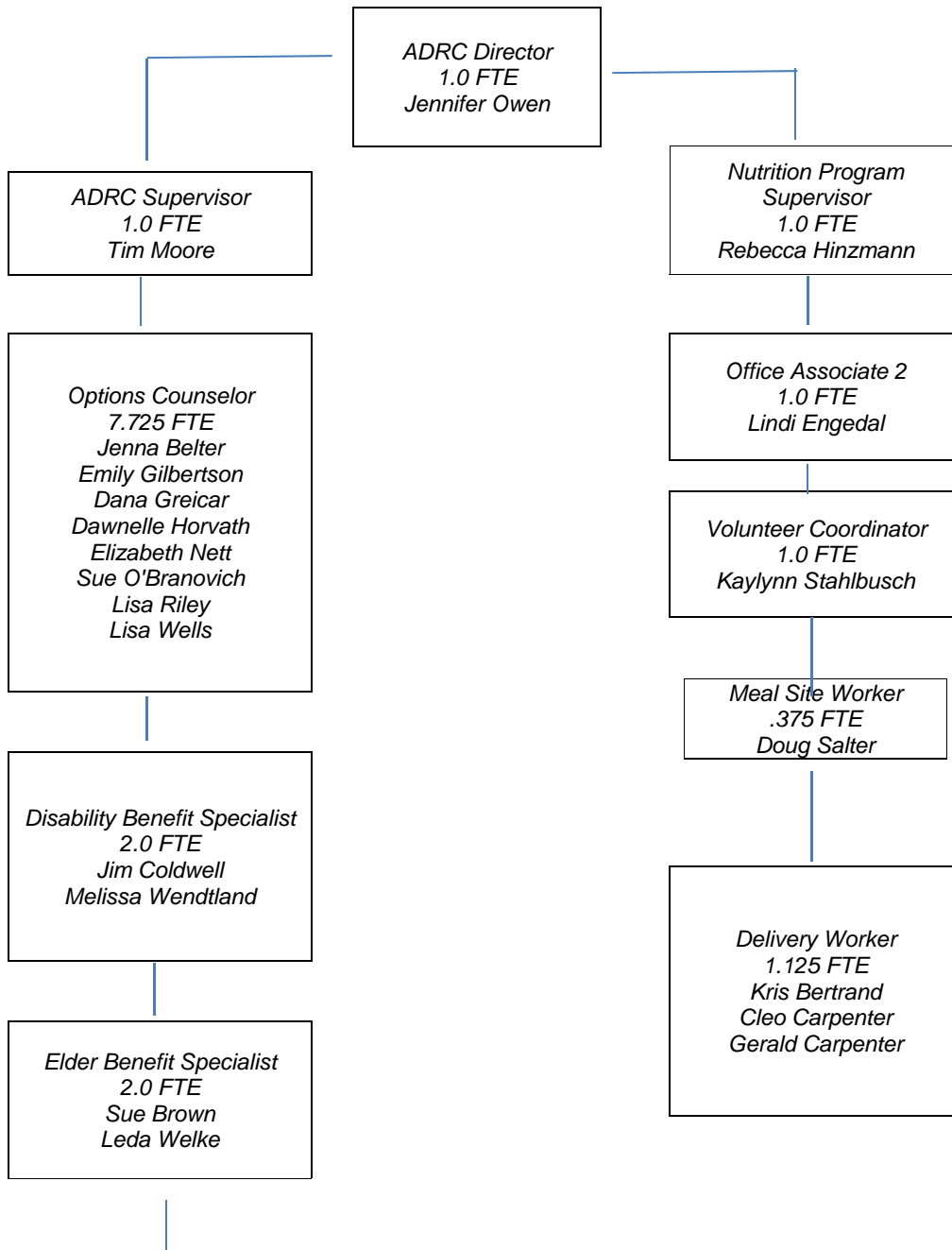
Program/Service	Information & Counseling	Elderly Nutrition	Evidence Based/ Other Prevention Programs	Specialized Transportation	Eligibility Determination
Expenditures:					
Personnel	\$1,059,812	\$272,375	\$139,379	\$17,404	\$124,809
Services & Supplies	64,295	558,964	46,704	275,496	0
Equipment	0	0	0	0	0
Total Expenditures	\$1,124,107	\$831,339	\$186,083	\$292,900	\$124,809
Revenues:					
Federal/State Grants	\$1,043,719	\$259,840	\$180,383	\$221,406	\$124,809
Charges & Fees	74,664	457,502	4,700	0	0
Miscellaneous	100	102	0	0	0
Fund Balance Applied	0	62,549	0	30,694	0
Property Tax Levy	5,624	51,346	1,000	40,800	0
Total Revenues	\$1,124,107	\$831,339	\$186,083	\$292,900	\$124,809
	-	-	-	-	-
Mandated Service?	yes	yes	yes	yes	yes
Committee Priority:	#1	#2	#3	#4	#5

Program/Service	Outreach & Public Education				Totals
Expenditures:					
Personnel	\$105,566				1,719,345
Services & Supplies	41,295				986,754
Equipment	0				0
Total Expenditures	\$146,861	\$0	\$0	\$0	\$2,706,099
Revenues:					
Federal/State Grants	\$137,637				1,967,794
Charges & Fees	3,600				540,466
Miscellaneous	0				202
Fund Balance Applied	0				93,243
Property Tax Levy	5,624				104,394
Total Revenues	\$146,861	\$0	\$0	\$0	\$2,706,099
	-				
Mandated Service?	yes				
Committee Priority:	#6				

Summary of Requested Addbacks

Description		Department Request		Administrator Recommended	Finance & Budget Recommendation
None					
Totals		\$0		\$0	\$0

Staffing Organizational Chart



*Prevention Program
Coordinator
1.0 FTE
Deb Bruning*

*Office Associate 5
2.0 FTE
Jessica Krause
Marlene Rud*

*Office Associate 2
1.0 FTE
Mary Berg*

#1 Information & Counseling		Budget	Levy		FTE's
		\$929,466	\$0		10.51
This program provides a central source of information about a broad range of community resources and benefits of interest to people age 60+ and adults with disabilities of all incomes and their caregivers. ADRC customers are helped to understand the various short and long term care options and benefits available, use their personal resources wisely, and delay or reduce the demand for public funding for services.					
OUTPUTS					
<i>(YTD column = Jan-Jun results)</i>		<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
Information & assistance & long-term care options counseling visits:		6,986	9,112	10,219	5,567
Nursing home resident contacts- Private funding		N/A	N/A	N/A	71
Nursing home resident contacts- Public funding		N/A	N/A	N/A	29
Disability Benefit Specialist (DBS) cases:		584	567	583	322
Disability Benefit Specialist information only		127	353	320	153
Elderly Benefit Specialist (EBS) cases:		590	867	1009	653
Elderly Benefit Specialist information only		635	474	513	93
Unduplicated number of people receiving assistance:		3,369	3,848	3,934	2,363
Contacts for assistance ages 60+ (standard is 1,344):		4,106	6,810	7,304	3,737
Contacts for assistance ages 18-59 (standard is 768):		2,224	2,562	2,422	1,556
<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2012</u>	<u>2013</u>	<u>YTD2014</u>
To provide ADRC customers with reliable and objective information so that they can access services and make informed choices about their short and long-term care options.	95% of individuals completing satisfaction surveys will report services provided were helpful and met their needs for making informed choices about short and long-term care options.	95%	99%	N/A	93%
To provide ADRC customers with assistance in understanding and accessing public and private benefits.	95% of individuals completing satisfaction surveys will report the service provided by the Elderly Benefits Specialist and Disability Benefit Specialist helped them understand and access public and/or private benefits.	95%	96%	97%	99%
To provide nursing home residents with the information and assistance they need to safely relocate back into the community	We will assist a minimum of 27 nursing home residents in successfully relocating back into the community annually.	27		29	18
#2 Elderly Nutrition		Budget	Levy		FTE's
		\$693,504	\$29,144		3.72
This program includes Meals on Wheels delivered throughout the county and Senior Dining sites located at the Augusta Senior Center and St Johns Apartments in Eau Claire. It also includes evening congregate meals at locations throughout the county, the Senior Farmer's Market Voucher Program, liquid nutritional supplements, and the large volunteer program that supports all of these services.					
OUTPUTS					
<i>(YTD column = Jan-Jun results)</i>		<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
Congregate meals served:		17,859	15,190	12,262	3,596
Meals on Wheels delivered:		79,025	78,622	78,881	35,173
People served:		1,570	1,658	1,618	942
Cases of Liquid Supplements distributed:		1,284	1,382	1,202	516
Emergency Food Packs delivered:		400	375	375	0
Senior Farmers Market Nutrition Program vouchers issued:		300	300	313	270

Total number of volunteers:		523	656	782	711
New volunteers recruited, screened, and trained:		96	130	92	19
Hours donated by volunteers:		18,097	16,786	15,614	6,677
<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
To make high quality Nutrition Program services available to eligible individuals, countywide.	85% of program participants responding to semiannual satisfaction surveys will indicate meal and service quality is very good to excellent.	85%	78%	84%	78%
	100% of individuals requesting Meals on Wheels will receive service within 48 hours of the requested start date.	100%	100%	100%	100%
	90% of Meals on Wheels participants will report meals helped them remain independent in their own home	90%	N/A	94%	94%
To ensure an adequate number of trained volunteers are available to keep program costs down and meet increasing demand for Meals on Wheels.	90% of all Meals on Wheels routes will be delivered by volunteers.	90%	91%	91%	91%
#3 Evidence Based and other Prevention Programs		Budget \$192,763	Levy \$10,000		FTE's 1.86
This program includes a number of evidence based programs: Stanford University Chronic Disease Self Management "Living Well", Stepping On Fall Prevention, and Powerful Tools for Caregivers. Other prevention programs include: in home fall prevention screening and education, memory screening and referral, nutrition risk screening and education activities, adaptive equipment, respite, and one time or short term emergency housing needed to avoid the need for nursing home placement and other more expensive interventions.					
OUTPUTS					
<i>(YTD column = Jan-Jun results)</i>		<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
Individuals participating in Chronic Disease Self Management classes:		12	11	39	9
Individuals participating in Stepping On classes:		25	39	59	47
Individuals participating in Care Transitions Intervention:		N/A	358	278	158
Individuals completing the Care Transitions intervention:		N/A	178	144	32
Individuals participating in Powerful Tools for Caregivers classes:		0	5	15	7
Individuals participating in Strong Women classes:		N/A	N/A	N/A	43
Individuals participating in Healthy Eating for Successful Living classes:		N/A	N/A	N/A	17
Individuals participating in Memory Care Connections:		20	16	4	4
Total Nutrition Risk Screens completed:		926	821	585	147
Number of individuals found to be at high risk on Nutrition Screen:		175	175	97	26
Number of Memory Screens completed:		32	33	29	16
Individuals receiving services through the Older Americans Act grants:		16	43	39	5
Individuals receiving services through Alzheimer's Caregiver Support Program grant:		13	18	14	11
Individuals receiving services through County Levy funds:		5	21	38	1
<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
To provide classes, risk screenings, counseling and education to ADRC customers in order to promote healthy practices and strategies for chronic disease	95% of individuals responding to post class surveys will indicate the information and education provided met or exceeded their expectations.	95%	100%	100%	100%

management, fall prevention, health care management, and caregiving.	100% of Caregiving class participants responding to the survey will report an increase in confidence with dealing with increasing needs of the person they are caring for.	100%	100%	86%	100%
	90% of individuals participating the Care Transitions Intervention will increase their patient activation score from the beginning to end of the intervention.	90%	90%	96%	94%
	80% of individuals participating in the Care Transitions Intervention will report not being readmitted to the hospital on the 30 day post intervention follow up survey.	80%	94.0%	95.0%	94%
	90% of individuals participating in Memory Care Connections will state their quality of life has increased as a result of the program.	90%			TBD

#4 Specialized Transportation	Budget \$284,508	Levy \$49,954		FTE's 0.08
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The county partners with the City of Eau Claire to provide transportation for people age 60+ and adults with disabilities who do not have access to transportation. Rides are provided for medical, nutrition, social, and employment purposes. The program is funded with a WI Department of Transportation grant and levy match.

OUTPUTS

<i>(YTD column = Jan-Jun results)</i>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
Total number of trips	26,774	24,657	26,332	12,086
Trip purpose: Employment	14,293	13,254	14,255	5,713
Social	7,518	7,087	8,167	3,946
Medical	3,619	3,215	2,621	1,439
Education	479	365	139	34
Nutrition	382	165	189	162
Shopping/Personal business	402	568	554	397
Total number of rides for people age 60+	10,965	9,712	9,841	4,079
Total number of rides for adults with disabilities	15,809	14,350	16,844	8,007

<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2012</u>	<u>2013</u>	<u>YTD2014</u>
To ensure individuals using Specialized Transportation are satisfied with the service.	96% of users responding to semi annual surveys will indicate they are satisfied to very satisfied with Specialized Transportation services.	96%	90%	90%	96%

#5 Outreach & Public Education	Budget \$222,905	Levy \$12,931		FTE's 2.49
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This program promotes awareness of ADRC programs and issues relating to aging and disability including: staff presentations, website, Facebook page, newsletter, resource directory, posters, ads, mailings, news releases, health fairs, and a wide variety of other educational activities. It also includes the annual Youth Transition Conference, Caregiver Town Hall Meeting, Caring for the Caregiver Conference, Final Affairs Seminar, Regional Caregiver Alliance activities, and "Welcome to Medicare" presentations.

OUTPUTS

<i>(YTD column = Jan-Jun results)</i>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
Staff presentations and educational outreach:	95	128	76	67

Number of people attending presentations:		2,776	3,665	7,590	3,400
Newsletters distributed:		24,137	23,518	21,236	15,012
Posters, news releases, Resource Directories, brochures, mailings, etc.:		33,358	33,803	45,151	35,362
ADRC website hits:		N/A	60,506	50,299	33,630
ADRC Facebook page likes:		N/A	126	173	223
<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
To ensure people age 60+ and adults with disabilities are aware of and use ADRC services.	100% of the marketing standards set by the ADRC contract will be met.	100%	100%	100%	100%
To provide a variety of educational opportunities and informational materials to ADRC customers and professionals who work with ADRC customers.	100% of individuals attending ADRC staff presentations and responding to the post presentation survey will report the information provided in the presentation met or exceeded their expectations.	100%	99%	97%	99%
#6 Eligibility Determination		Budget \$282,746	Levy \$2,365		FTE's 3.57
This program includes administering the Adult Long Term Care Functional Screen for people age 65+ and adults with physical and developmental disabilities to determine their functional eligibility for publicly funded long-term care programs: Include, Respect, I Self Direct (IRIS) and Family Care.					
OUTPUTS					
<i>(YTD column = Jan-Jun results)</i>		<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
Adult long-term care functional screens completed:		200	247	292	137
Screens reviewed for accuracy/quality assurance:		73	108	248	115
Publicly funded long-term care enrollments:		247	274	215	86
Medical Assistance applications the ADRC assisted with:		N/A	N/A	N/A	97
<u>Performance Goal</u>	<u>Outcome Measures</u>	<u>Benchmark</u>	<u>2012</u>	<u>2013</u>	<u>YTD 2014</u>
To provide functional eligibility determination in an accurate and timely manner.	The percentage of random screen samples will meet or exceed the Department of Health Services error free percentage rate of 80%.	80%	81%	82%	78%
To ensure people age 65+ and adults with disabilities understand the purpose of the screen and the process for functional eligibility determination for publicly funded long-term care programs.	95% of individuals screened who respond to a survey will report they understand the purpose and process of functional eligibility determination.	95%	100%	100%	100%
Totals		Budget \$2,605,892	Levy \$104,394		FTE's 22.23

Department Challenges & Opportunities

The ADRC continues to see an ongoing growth and demand for services. We are projecting a growth of anywhere from 10-30% in the Information & Counseling program area and have experienced this level of growth every year since opening in 2008. Sustaining this demand on services at the same staffing levels will continue to pose a challenge in 2015. In addition to growth in Information & Counseling, we are on target for a second consecutive year of growth in our evidenced-based prevention programs of over 110%. Coordinating and offering enough prevention classes to meet the community demand will become difficult in 2015 with only one Prevention Program Coordinator. The ADRC is heavily state and federally grant funded and all grant funding for 2015 will remain flat. We are also finding ourselves needing to provide our customer's with more hands on assistance with the Medical Assistance application process since the advent of the Economic Support Consortiums throughout the State. This problem is not unique to Eau Claire County, however, is having a significant impact on manageable workload and assisting older adults and adults with disabilities in our county to obtain Medical Assistance benefits. We are on target to assist over 200 citizens with the Medical Assistance application process in 2014.

We are an active participant in the State of Wisconsin, Department of Health Service's, Dementia Care System Re-Design plan as a recipient of the Dementia Care Specialist grant. This grant is a wonderful opportunity for the community to increase awareness and education around the impacts of Alzheimer's Disease and Dementia. However, being a part of any new program poses challenges and the amount of work expected of the Dementia Care Specialist was greatly underestimated as well as the impact that this program would have on the ADRC as a whole. The addition of the Dementia Care Specialist is very well received but the impact and expectations for the entire ADRC team has been more significant than originally planned.

In 2014, the ADRC received several 'one-time' funding increases. Two of these funding increases were specifically for marketing campaigns utilizing the State developed ADRC commercials. We do not anticipate receiving any one time marketing funds in 2015. We have gained momentum with agency recognition in the community and the possibility exists of losing this momentum in 2015 with a lack of marketing funds.

The ADRC has been able to stabilize the Nutrition program financially through meal price negotiations with our vendors and other creative methods of service delivery. We continue to see a significant decrease in congregate meal site participation in Eau Claire County and are on target for a nearly 40% decrease in participation 2014 from 2013. Revitalization of the congregate dining program in Eau Claire County will be difficult. We are hoping through inter-county collaboration that we can increase congregate dining participation in 2015. Specifically, we are collaborating with Chippewa County to potentially create a restaurant based dining site in the Lake Hallie area to serve both Chippewa and Eau Claire County residents.



Eau Claire County

2014-2016 Strategic Plan Initiatives Worksheet
June 2014

Summary

On May 20th, 2014 the Eau Claire County Board of Supervisors completed a strategic planning work session to review the County strategic plan. The County Board members reviewed the County Mission Statement, County Values and Beliefs, and the Strategic Issues. County Board members further prioritized the Strategic Issues as indicated below.

County Mission Statement: "To provide quality, innovative and cost effective services that safeguard and enhance the well-being of residents and resources."

County Values and Beliefs:

- Open and Accountable
- Innovative
- Fiscally Responsible
- Responsive to Our Citizens
- Good Stewards of the County's Resources

Strategic Issues: The board adopted the following priority strategic issues noted below (the number of votes received by each issue is reflected in parenthesis following the issue statement). The remaining bulleted items (below the line) were not included as priority strategic issues and will be reviewed in future strategic planning sessions.

- **How do we sustain programs and services in light of increasing costs and decreasing revenues?** (17 votes)
- **How do we use innovative funding strategies such as collaborative partnerships to meet short and long term needs?** (14 votes)
- **How do we support youth and families to foster the development of healthy, caring, contributing citizens?** (8 votes)
- **How do we encourage job creation and economic development?** (7 votes)
- **How do we thrive in a technological advancing era?** (7 votes)

- **How do we effectively deal with mining and use of natural resources?** (1 vote)
- **How do we deal with the impacts of an aging population?** (1 vote)
- **How do we improve county transportation?** (1 vote)
- **How can we improve criminal activity related to heroin and gang activity** (1 vote)
- **How do we address the growing diversity in Eau Claire to ensure we have a welcoming environment?** (1 vote)
- **Rural Focus?** (1 vote)
- **How do we reduce health care expenditures through health and wellness programs?** (0 votes)
- **Health Care?** (0 votes)

1. How do we encourage job creation and economic development?

Strategic Initiatives	Responsible Party	Action Steps
Take action to increase property values and encourage new construction	<ul style="list-style-type: none"> • Committee on Planning & Development • Committee on Parks & Forest • Highway Committee • Industrial Development Agency • Economic Development Corporation • Housing Authority 	<ul style="list-style-type: none"> • Develop plans and initiatives to increase economic development opportunities in community (on-going activity). • Support quality of life issue.
Support Economic Development Corporation mission to recruit critical talent, support area business development and recruit businesses	<ul style="list-style-type: none"> • County Board • County Board Chair • County Administrator 	<ul style="list-style-type: none"> • Provide funding support to the Economic Development Corporation. • Participate in Economic Development Corporation Board and committee work. • Oral report by Economic Development Corporation to County Board of Supervisors.
Continue Support of CVIC, Momentum, Industrial Development Agency, Western Dairyland, NanoRite	<ul style="list-style-type: none"> • County Board liaisons • County Administrator 	<ul style="list-style-type: none"> • County representatives work to advance missions of respective organization.
Support programs and services that promote “quality of life” issues	<ul style="list-style-type: none"> • Committees, councils and boards • Department heads 	<ul style="list-style-type: none"> • Continue to provide effective programs and services

KEY STRATEGIC ISSUES

1. How do we sustain programs and services in light of increasing costs and decreasing revenues?		
Strategic Initiatives	Responsible Party	Action Steps

2. How do we use innovative funding strategies such as collaborative partnerships to meet short and long term needs?

Strategic Initiatives	Responsible Party	Action Steps

3. How do we support youth and families to foster the development of healthy, caring, contributing citizens?

Strategic Initiatives	Responsible Party	Action Steps

4. How do we encourage job creation and economic development?

Strategic Initiatives	Responsible Party	Action Steps

5. How do we thrive in a technological advancing era?

Strategic Initiatives	Responsible Party	Action Steps

ADRC CHECKS ISSUED

June 2014

NUTRITION PROGRAM MEALS

Abbott Nutrition	\$ 1,137.00	Nutrition supplements
Augusta Nursing Home	4,873.50	Meals
Fall Creek Valley Care Center	1,720.20	Meals
Mega Foods	432.00	Meals
<i>subtotal</i>	<i>8,162.70</i>	

SHORT TERM AND SUPPORTIVE SERVICES

Grace Lutheran Foundation	1,052.50	alzheimers supportive services
Home Instead Senior Care	323.60	short term services
Home Instead Senior Care	1,229.88	alzheimers supportive services
Ronald Luck	192.00	alzheimers supportive services
<i>subtotal</i>	<i>2,797.98</i>	

SUPPLIES AND SERVICES

Aramark Services Inc.	\$ 27.00	cookies
Central Printing	2,000.28	printing/duplicating services (Apr-Jun)
Central Stores	442.60	office equipment
Centurylink	38.81	phone service
Eau Claire Area Hmong	400.31	Interpreter services
Scott Hodek / Hodek Consulting	75.00	Excel training
Office Depot	1,568.23	office supplies
U S Postal Service	762.54	postage & bulk mailing
Verizon Wireless	207.34	data cards and cell phone service
<i>subtotal</i>	<i>5,522.11</i>	

MARKETING AND SPONSORSHIPS

WEAU-TV	2,920.00	ADRC marketing - special funding
WQOW-TV	1,990.00	ADRC marketing
YP LLC	50.00	Yellow Book listing
<i>subtotal</i>	<i>4,960.00</i>	

STAFF TRAVEL AND EXPENSE REIMBURSEMENT

Jenna Belter	120.36	Options Counselor
Kris Bertrand	773.67	Delivery worker
Deb Bruning	18.48	Prevention Program Coordinator
Gerald Carpenter	785.91	Delivery worker
Emily Gilbertson	389.49	Options Counselor
Dana Greicar	33.50	Options Counselor
Rebecca Hinzmann	72.42	Nutrition Program Supervisor
Dawnelle Horvath	86.70	Options Counselor
Jessica Krause	32.54	office associate
Timothy Moore	138.07	ADRC supervisor
Sue O'Branovich	101.09	Options Counselor
Lisa Riley	20.40	Options Counselor
Doug Salter	12.75	Nutrition Program - Site Worker
Jillian Sommerfeld	48.45	Options Counselor
Kaylynn Stahlbusch	206.65	Nutrition Volunteer Coordinator
Leda Welke	46.92	Elder Benefit Specialist
Lisa Wells	176.39	Options Counselor
Melissa Wendtland	68.95	Disability Benefit Specialist
<i>subtotal</i>	<i>3,132.74</i>	

VOLUNTEER MILEAGE AND SUBSTITUTE WORKERS

Roy Anderson	21.42	
Phillip Berman	179.52	
Orville Bierman	16.32	
Peggy Blomenberg	140.76	substitute meal worker
Jonathan Case	22.44	
Thomas Christopherson	34.68	
Isiah Draeger	40.29	
Jessica Drefko	21.75	substitute meal worker
Michael Feight	47.43	
Heather Garber	23.97	
Gordon Geurink	320.28	
Joe Hayden	71.91	
Jean Heller	27.54	
Delyle Henschel Spindt	20.40	
Joyce LaNou	107.61	
Ronald Larson	22.44	
Sharon Long	85.68	
David Lundberg	253.47	
Sherry Macaul	18.36	
Kent Magnuson	28.56	
Douglas Mason	37.23	
Marian Olson	88.23	
Barbara Parenteau	59.16	
REACH Inc.	68.85	
Vernon Reilly	73.95	
Leon Salander	112.20	
Scott Watts	32.64	
Kathleen Wiese	69.36	

subtotal 2,046.45

TOTAL ISSUED \$ 26,621.98