

Dept of Human Services Programs Offered

How to make a referral to the Department of Human Services:

CLTS, CCS and CST are all voluntary programs. Prior to making a referral, please make sure the family is aware of the referral and provide releases of information or consents. You can contact Centralized Access by any of the following:

Contact Options:

Phone – (715) 839-7118 **Email** - HumanServices.Access@co.eau-claire.wi.us

Address – 721 Oxford Ave Eau Claire, WI 54703

Children's Long Term Support Waiver (CLTS)

Overview: The CLTS Waiver provides Medicaid funding for children who have substantial limitations in their daily activities and needs support to remain in their home or community.

Eligibility: under the age of 22, diagnosed with a physical developmental and/or severe emotional disability, determined eligible based on the Functional Screen, live at home or in a foster care setting, have a physical, cognitive, or emotional limitation that seriously restricts the child's ability to carry out basic daily living activities such as self-care, learning, communication, mobility, and self-direction and a resident of Eau Claire County.

Expectations:

- 1) Centralized Access receives referral and forwards to CLTS manager (Please see how to make a referral process)
- 2) A CLTS Social Worker will contact you upon receipt of the referral; no later than 7-10 business days to schedule a meeting to complete a needs assessment and functional screen to determine the child's eligibility of services; maximum of 45 days to determine eligibility for the program.
- 3) If the child is found eligible, he or she will be added to the CLTS waitlist and you will be contacted when services can begin.

Coordinated Services Team (CST)

Overview: Coordinated Services Team (CST) is a service that centers decision-making by the family team to maintain children with multiple needs within a family setting. The team includes the child, family members, natural supports (relatives, friends, co-workers) and professionals.

Eligibility: Is the Child or youth under 18 years of age involved in at least two of the following direct services: Mental Health (Therapy and/or Medication Management), Special Education, Juvenile Justice, Child Protective Services, and/or AODA.

Expectations:

- 1) Centralized Access receives referral and forwards to CST manager (Please see how to make a referral process)
- 2) CST Social Worker will contact the family within 7 days of receiving referral to schedule an intake meeting.

Comprehensive Community Services (CCS)

Overview: CCS is a recovery-based program for people of all ages coping with a mental health and/or substance use condition. The individual and their family work with a dedicated team of supports to develop a treatment and recovery plan to meet individualized needs and goals.

Eligibility: Does the child or youth have any of the following: Source of Medicaid, diagnosed mental health and/or substance use disorder, determined eligible based on a functional screen, live at home or in a foster care setting, and a resident of Eau Claire County.

Expectations:

- 1) Centralized Access receives referral and forwards to CCS manager. (please see how to make a referral process)
- 2) The family will be contacted to further discuss the CCS Program and determine a timeframe for enrollment into the program.