

JULY 2019

Veteran Services

SELECTED PERFORMANCE MEASURES	
<i>Office Visits</i>	917 (6.55 per day) from veterans, dependents, and caregivers
<i>Transported to Minneapolis VA</i>	206 veterans transported to the Minneapolis VA Medical Center
SUMMARY OF CURRENT ACTIVITIES	
<ul style="list-style-type: none">• Conducted a collaboration meeting with 16 different agencies/organizations that support veterans and their families in Eau Claire county.• Produced an analysis of the Veterans population in Eau Claire county based on the results of the Veterans needs survey.• Director and Asst Director completed week-long National VA accreditation training at NACVSO conference in Cleveland.• Facebook page has expanded to 373 followers (+70 in last quarter). Weekly postings provide an effective means of communication to engage veterans.• Completed 2-day Emergency Management training at the 300 level and scheduled for 400 level 2-day course in August.	
ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS	
<ul style="list-style-type: none">▪ The demand for transportation services to and from the Minneapolis VA continues to grow with additional requests for services to the Tomah VA and the Chippewa Falls VA clinic.	
CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)	
<p>Focusing on partnering and collaborating with the many community agencies and organizations that support veterans to provide more efficient and effective services. Goal is the establishment of a quarterly meeting to share information and resources.</p> <ul style="list-style-type: none">• Patrick Kilgore - U.S. Dept of Labor, Veterans Employment and Training Service.• Mike Beck - U.S. Dept of Labor, Veterans Employment and Training Service.• Adam Flood, LaCrosse Co CVSO - Utilizing his knowledge and experience in coordinating and conducting benefits fairs for veterans as a starting point for a similar event in Eau Claire.	
GOALS FOR NEXT MONTH	
<ul style="list-style-type: none">▪ Continue to build relationship and collaborate with local agencies and organizations that service veterans and initiate a quarterly information sharing meeting.▪ Complete 400-Level Emergency Management Training course in August in Altoona.▪ Draft initial plan for Veterans Benefits Fair and send out to the attendees for collaboration meeting for feedback.▪ Develop a customer satisfaction survey	

Eau Claire County - Veterans Services

Quarterly Department Report - Summary

For Period Ending: Q2, 2019

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Date Ran: 7/16/19

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Fund	Revenue:	Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	% of Budget
100	01-Tax Levy	246,809	246,809	61,752	61,811	0	0	123,562	50.06%
	04-Intergovernment Grants and Aid	13,000	13,000	13,000	0	0	0	13,000	100.00%
	09-Other Revenue	0	0	0	724	0	0	724	0.00%
	11-Fund Balance Applied	14,000	45,431	0	0	0	0	0	0.00%

Total Revenue - Veterans Services		\$273,809	\$305,240	\$74,752	\$62,535	\$0	\$0	\$137,286	44.98%
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Fund	Expenditures:	Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	% of Budget
100	01-Regular Wages	-165,641	-165,641	-32,527	-39,302	0	0	-71,829	43.36%
	02-OT Wages	-200	-200	-33	-83	0	0	-115	57.69%
	03-Payroll Benefits	-49,486	-49,486	-9,322	-10,343	0	0	-19,665	39.74%
	04-Contracted Services	-15,500	-24,669	-370	-2,495	0	0	-2,865	11.61%
	05-Supplies & Expenses	-16,182	-16,182	-692	-7,789	0	0	-8,480	52.41%
	09-Grants, Contributions, Other	-26,800	-49,062	-2,325	-2,224	0	0	-4,549	9.27%

Total Expense - Veterans Services		-\$273,809	-\$305,240	-\$45,268	-\$62,235	\$0	\$0	-\$107,503	35.22%
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Net Surplus/(-Deficit) - Veterans Services		\$0	\$0	\$29,484	\$299	\$0	\$0	\$29,783	
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