

WHAT IS A COORDINATED SERVICES TEAM?

- ❖ A *family team* is formed. The team is made up of family members, service providers, friends, relatives, school and other community members.
- ❖ A *strengths and needs assessment* is completed with the family focusing on things that the family does well while identifying areas of need.
- ❖ The team develops an individualized and collaborative *plan of care*, drawing on resources from the community and developing solutions when gaps in services are identified.
- ❖ The team develops *crisis plans* with the family to prepare for any crisis in the home, school or community.
- ❖ The *team ends* the formal involvement when the parent has a voice in decisions that are made regarding the child, access to services, a strong support network and has the ability to carry on the team process.

Agency Partnerships

- ❖ Beth O'Brien- Independent Therapist
- ❖ Big Brothers Big Sisters
- ❖ Boys and Girls Club
- ❖ Children's Hospital of Wisconsin Community Services
- ❖ Caillier Clinic
- ❖ Diana Stafford, Therapist
- ❖ Eau Claire County Department of Human Services
- ❖ Eau Claire City-County Health Department
- ❖ Eau Claire Academy
- ❖ Eau Claire County Juvenile Court Intake
- ❖ Eau Claire Law Enforcement Agencies
 - Altoona Police Dept
 - Eau Claire City Police Dept
 - Eau Claire County Sheriff's Dept
- ❖ Family Promise of Chippewa Valley
- ❖ James Catlin – Independent Therapist
- ❖ Mayo Health System
- ❖ Lutheran Social Services
- ❖ Marriage and Family Health Services
- ❖ Mosaic Counseling
- ❖ Northwest Connections
- ❖ Restorative Justice Program of EC County
- ❖ HSHS
- ❖ School Districts
 - Altoona
 - Augusta
 - Eau Claire
 - Fall Creek
 - Osseo-Fairchild
- ❖ Trinity Equestrian Center
- ❖ Vantage Point
- ❖ Western Dairyland
- ❖ YMCA

Eau Claire County Coordinated Services Team



For more information
contact:

Eau Claire County
Department of
Human Services CST
715-839-2300
Fax: 715-831-5784

PROJECT MISSION

The mission of the Coordinated Services Team (CST) is to maintain children with multiple needs in a family setting. The program partners believe that a family setting is the key to a child's growth and are committed to a working partnership with families and other agencies to achieve this mission.

COLLABORATION

No single agency has the staff or the resources to serve all children and their families. The CST process draws on the expertise and energy of family members, natural supports (relatives, friends, co-workers) and professionals working together to strengthen resources to better support and serve families.

In order to meet the needs of families, a close collaborative relationship is necessary. Families must be actively involved in the planning, implementation, and evaluation of services.

CST CORE VALUES

Family-Centered: CST is flexible and based on the strengths that are unique to each family and their support network. The family has a voice in all decisions about their family and the leaders in the team process.

Strength Based: "Strength Based" means focusing on those things the family does well. Strengths can also be found in attitudes, values, skills, and dreams.

Community Based: Recognizes and utilizes resources in our community, including formal and informal supports and service systems

Unconditional Care: The family team does not "give up" or "end". It means the team adapts to the family's needs not the family adapting to the program needs.

CRITERIA FOR INVOLVEMENT

- ❖ Child is or has recently been involved in at least two of the following direct services:
 - Mental Health (therapy and/or medication management)
 - Special Education
 - Juvenile Justice
 - Child Protective Services
 - AODA
- ❖ Other interventions have not been successful over time; persistent obstacles to services are present, and there is a need for service coordination due to involvement in multiple systems.
- ❖ Child is at risk of out-of-home placement (or is transitioning home from out-of-home placement).
- ❖ CST is a voluntary service. You have talked to the parents about Coordinated Services Team, and the parents understand the team process and are committed and able to be involved in the team.

If the child you are considering referring to the Coordinated Services Team meets the above criteria contact Centralized Access at 715-839-7118 to begin the referral process.